

# ANDREW "DRU" EDWARDS

EPIC PRINCIPAL TRAINER · CLINICAL INFORMATICS · HEALTHCARE AI INTEGRATION

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## PROFESSIONAL SUMMARY

Epic Principal Trainer and clinical informatics professional with 10+ years in healthcare and active independent work in production AI tooling. Principal Trainer for Inpatient ClinDoc; Epic certified in Inpatient Orders; Credentialed Trainer across Ambulatory, ASAP, Radiant, Stork OB, and Surgeon. Five years training physicians and clinical staff with consistent exceptional performance ratings. Building AI-driven workflow tools in clinical and enterprise environments. Google Cybersecurity and Google IT Support certified. Civic Leadership Academy graduate (2025); serving a second term on the City of Peoria Advisory Committee on Police and Community Relations.

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## CORE COMPETENCIES

<b>Healthcare IT</b>	Epic EHR (Principal Trainer — Inpatient ClinDoc; Certified — Inpatient Orders; Credentialed Trainer — Ambulatory, ASAP, Radiant, Stork OB, Surgeon), Clinical Informatics, EHR Workflow Optimization, Physician Training, Curriculum Development, HEDIS Reporting, Quality & Compliance, Healthcare Data Analytics
<b>Software &amp; AI</b>	Python (proficient), SQL, HTML/CSS, JavaScript, AI Integration Architecture, Retrieval-Augmented Agent Design, LLM API Orchestration, AI-Augmented Development (Claude Code, Codex), Git/GitHub via CLI
<b>IT &amp; Security</b>	Google Cybersecurity Professional, Google IT Support Professional, ServiceNow, Desktop Support, System Design, Data Mining
<b>Clinical</b>	CCMA, Acute Care, EKG, Vital Signs, Drug Administration, Patient Assessment, BLS/CPR/AED

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## PROFESSIONAL EXPERIENCE

### Epic Principal Trainer / Clinical Informatics Trainer

April 2023 — Present

*Carle Health · Peoria, IL*

- Serve as Epic Principal Trainer for Inpatient ClinDoc, owning curriculum development and training program design for the application
- Epic certified in Inpatient Orders; Credentialed Trainer across Ambulatory Provider, ASAP, Radiant, Stork OB, and Surgeon modules
- Train physicians and clinical staff on Epic workflows, customizing programs to provider-specific needs; consistent exceptional performance ratings on annual reviews
- Designed and built an internal retrieval-augmented agent integrating with enterprise knowledge systems to deliver real-time responses to staff inquiries
- Partner with IT and informatics teams to integrate new technologies into Epic, maintain system performance, and roll out updates with minimal clinical disruption
- Establish feedback loops with clinical users to drive iterative improvements to training content and system configuration

### Clinical Inpatient Informatics / Regional Epic Credentialed Trainer

May 2021 — April 2023

*UnityPoint Health · Peoria, IL*

- Dual role as clinical informatics analyst and regional Epic Credentialed Trainer across multiple Epic modules
- Trained inpatient providers across the region on Epic workflows, optimizations, and module-specific configurations
- Troubleshoot and resolved EHR issues for clinical staff, reducing workflow disruptions during live patient care
- Collaborated with IT to identify and resolve network and integration issues affecting clinical systems
- Managed data security and compliance efforts in line with HIPAA and organizational policy

### Intermediate ICU Certified Clinical Medical Assistant

November 2020 — April 2023

*UnityPoint Health · Peoria, IL*

- Supported physicians and nurses in intermediate ICU with patient assessment, vital sign monitoring, EHR documentation, and clinical procedures

- Maintained patient care standards in a high-acuity environment, reinforcing clinical workflow knowledge now applied to informatics and training work

### **Epic Quality & Compliance Healthcare Data Analyst**

May 2016 — May 2020

*Heartland Health Services · Peoria, IL*

- Collected and analyzed patient outcomes and quality indicators using Excel, Access, and Epic-derived data
- Produced HEDIS reports and quality/compliance documentation for organizational and regulatory review
- Conducted software audits to support compliance and organizational credibility
- Resolved critical quality issues through analytical work and cross-functional collaboration

### **Certified Clinical Medical Assistant**

May 2016 — May 2020

*Heartland Health Services · Peoria, IL*

- Assessed and prepared patients for provider appointments
- Performed EKG, vital sign monitoring, EHR documentation, drug administration, and other clinical procedures

### **Certified Clinical Medical Assistant**

November 2015 — April 2016

*Indian River Walk-In Urgent Care · Vero Beach, FL*

- Supported urgent care providers with patient intake, clinical procedures, and EHR documentation in a high-volume walk-in setting

## **INDEPENDENT PROJECTS**

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**AI Integration Pack** — Published collection of nine Python modules for AI developers, covering orchestration, caching, retries, observability, provider abstraction, rate limiting, and graceful degradation. Available at [etilabs.gumroad.com](http://etilabs.gumroad.com). Ongoing technical work via GitHub exploring AI-augmented development workflows (Claude Code, Codex). Active since early 2023.

## **CIVIC LEADERSHIP**

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**At-Large Member, Advisory Committee on Police and Community Relations** · City of Peoria, IL · *Currently serving second term*

Appointed at-large committee member supporting community engagement, policy review, and structured dialogue between residents and law enforcement. Re-appointed for a second term in recognition of sustained contribution.

**Graduate, Peoria County Civic Leadership Academy** · 2025

Completed the joint Peoria County / City of Peoria leadership program covering local government operations including law enforcement, emergency services, public works, and public health. Graduated by proclamation of the Peoria County Board and Peoria City Council.

## **CERTIFICATIONS**

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<b>Healthcare IT</b>	Epic Principal Trainer — Inpatient ClinDoc · Epic Certified — Inpatient Orders · Epic Credentialed Trainer — Ambulatory Provider, ASAP, Radiant, Stork OB, Surgeon
<b>IT &amp; Security</b>	Google Cybersecurity Professional · Google IT Support Professional
<b>Clinical</b>	Certified Clinical Medical Assistant (CCMA) — NHA · BLS / CPR / AED — American Heart Association

## **EDUCATION**

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**Associate of Science, Business Administration – AI** (in progress) · Generations College, Online · *Expected December 2027*

**Medical Assistant with Limited X-Ray** (Graduated with Honors) · Fortis Institute, Florida

**Emergency Medical Technician (EMT-B)** · Illinois Central College, 2017 · *(certification inactive)*